

- EXPRESSION OF INTEREST -

Operation & Management of the proposed 220 bedded DCH/DCHC (80 Oxygenated beds + 140 Critical care beds) at Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Opposite District Court, Solapur and Government Covid Hospitals in the Solapur District.

Dean, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur invites eligible Service Provider or their authorized Service Provider to submit **Expression of Interest** for operation and management of **DCH/DCHC** facility proposed to be developed by Dean, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur for COVID-19 patients, for the duration of THREE (3) months or till COVID-19 disease subsides, whichever is earlier. However if the duration increases beyond three months, bidder shall extend the services as per the terms of this EOI.

A Background:

In light of COVID -19 Pandemic, apart from strengthening and enhancing the number of beds, both Oxygenated and ICU beds at Solapur, Dean, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur is taking up a plan, to set up a DCH/DCHC within the city of Solapur, Pandharpur and any place in District Solapur for COVID-19 treatment.

B Expression of Interest

1. For operation and maintenance of the DCH/DCHC with oxygenated beds and Critical care beds, the entire clinical and non-clinical management of this centre along with Specialist Doctors, associate doctors, Nurses, technicians, and ward boys / bed attendants are required to be out-sourced for providing all these services.
2. Expression of Interest (EOI) is hereby invited from the intending bidders to provide Medical-paramedical man-power and all type of operating services for the said DCH/DCHC that will have 80 Oxygenated beds and 140 Critical care beds in Solapur city, Pandharpur and any other part of district Solapur.
3. The details of EOI will be available on the website - <https://mahatenders.gov.in> and <https://vmgmc.edu.in>
4. Submission of a proposal in response to this EOI shall be deemed to have been done after careful study and examination of this document with full understanding of its terms, conditions and implications. Prospective bidders are advised to check the prequalification criteria before purchase of bids.
5. This EOI document is not transferable and name of purchaser and bidder who submits shall be same.

Data Sheet

1	Name of Work	Appointment of service provider for operation and maintenance of the DCH/DCHC with oxygenated beds and ICU beds, the entire clinical and non-clinical management of this centre along with Specialist Doctors, associate doctors, Nurses, technicians, and ward boys / bed attendants at Solapur
2	Availability of EOI	The official Website www.mahatenders.gov.in and https://vmgmc.edu.in
3	Cost of tender form (Non Refundable)	Rs. 10000/- Payable by RTGS/NEFT in the account- Administrative Officer, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur Bank- STATE BANK OF INDIA Branch- Treasury, Solapur Account No- 31669685733 IFSC No.- SBIN0003072
4	EOI Download start date	03/09/2020 at 11.00 A.M.
5	Last date of Downloading EOI	09/09/2020 at 05.00 P.M.
6	Last date & time (deadline) for submission of bids online	09/09/2020 at 05.00 P.M.
7	Pre-bid Meeting date, time & venue	06/09/2020 at 11.00 A.M. at The Office of The Dean, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Opposite District court, Civil Chowk, Solapur- 413 003.
8	Validity of bid after date of submission	120 days
9	Value of tender	RS. NIL
10	Project period	THREE (3) Months
11	EMD	Rs. 1,00,000/- To be deposited by RTGS/NEFT in the account- Administrative Officer, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur Bank- STATE BANK OF INDIA Branch- Treasury, Solapur Account No- 31669685733 IFSC No.- SBIN0003072
12	Performance security	2% OF CONTRACT VALUE RECOVERED FROM EACH PAYMENT
13	Date Time and Place of opening of Technical proposals and presentation by bidders	Date – 11/09/2020 Time – 11.00 A.M. The Office of The Dean, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Opposite District court, Civil Chowk, Solapur- 413 003.

14	Date Time and Place of opening of financial proposals	Date, Time and Place will be communicated separately after technical evaluation.
15	Name and address for communication, seeking clarifications and Date of submission of certified hard copies of the proposal	Name and address of authority Dean, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur- 413003 Date – 09/09/2020 Time – 17.00 A.M.

C Scope of Work

It is proposed to provide a **DCH/DCHC** facility 80 Oxygenated beds + 140 Critical care beds in Solapur city, Pandharpur and any other part of district Solapur. The selected bidder shall have complete responsibility to provide required manpower, operate and manage covid unit completely with proper coordination and best possible professional skills, 24x7 at the said DCH/DCHC by providing required skilled, specialized manpower i.e. Doctors, Intensivists, nurses, ward boy, bed attendant, technicians, etc.

- I. Dean, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur or user agency will provide the entire infrastructure, medicines, and consumables only. Consequently, it will be the sole responsibility of the service provider to take the utmost and diligent care of all patients admitted in the DCH/DCHC to the optimum level.
- II. The minimum qualification of manpower to be appointed by service providers in the DCH/DCHC shall be as follows.

Sr. No.	Designations	Qualification
1	Specialist Doctors	MD/DNB Medicine, or MD/DNB Anesthetist, or MD/DNB Chest medicine, or MD/DNB Emergency medicine with 2-years Intensive care experience or fellowship in intensive care
2	Associate Doctors	MBBS, BAMS
3	Nurses	GNM or B.Sc. Nursing Or ANM
4	Ward boy	10 th Pass
5	Bed Attendant	Patient Bedside Assistance Course - 1 Year Course
6	Technician	As per requirement

- III. Tentative manpower requirements as sanctioned by the Core Committee is given in

Addendum- 1

- IV. Working in shift duties in the rotation is allowed.
- V. It is proposed that the medical/ paramedical staff to be posted in the proposed facility, be provided with a 07 days special training in the management of Covid patients. Each healthcare worker should be given 07 days continuous duty in covid care to be followed by 07 days quarantine.

- VI. Operationally, Specialist Doctors/ Associate Doctors will be mandatorily required to enter the patient care areas for direct examination/ treatment of patients admitted in oxygenated bed wards/ ICU. These will be in addition to the specialist doctors posted in the command centre for remote monitoring of the patients.
- VII. Facilities like food, accommodation, and transportation will be facilitated by the Dean, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur and cost for such facilities will be borne from either the bidder or the concerned.
- VIII. For better management of the facility, the oxygenated beds will be arranged as far as possible into suitable units consisting of up to 40 beds whereas ICU beds into units of up to 10 beds. Dean, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur expects that each unit of total 80 oxygenated and 140 ICU beds shall have the above team of healthcare professionals to manage this facility.
- IX. The required medical / para-medical manpower mentioned in the EOI stands modified as per requisition made by Dean, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur from time to time.
- X. For operator services, MMRDA / MCGM's best operational practices towards COVID-19 followed in their Covid Facilities shall be applicable. In case of any ambiguity, Dean, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur's decision shall be final and binding.
- XI. Bidder shall follow all relevant guidelines towards COVID-19 issued by ICMR, Director of Health /Director of Medical Education & Research, Mumbai (or Central Government), or any other statutory body or competent authority.
- XII. If any healthcare worker is infected by covid (symptomatic or asymptomatic) treatment liability will be on bidder agency. The affected healthcare worker should be given rest on medical ground as advised by qualified gazetted physician working in Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur.
- XIII. All required reporting from DCH/DCHC to competent authorities must be done by the bidder using appropriate IT solutions.
- XIV. The operator shall prepare the SOPs for the management of the said DCH/DCHC based on the guidelines of ICMR and revise them from time-to-time as per ICMR guidelines. The guidelines of ICMR shall prevail at all times.
- XV. In the case of Force Majeure condition, if the facility is required to be closed before 3 months period, the service provider shall shift his staff at other locations as per the requirement of the competent authority without any additional cost.

D. Instructions to Bidders

1. General

- a) All information supplied by bidder shall be treated as contractually binding on the bidder after empanelment through this EOI
- b) The bidders are required to provide information in the attached format with all the supporting documents for all the credentials claimed.

- c) Cost of Tender fee – The Tender fee of Rs.10000/- to be paid via RTGS/NEFT in the account- Administrative Officer, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur.
- d) The submission of offer by a bidder implies having read and in agreement with the terms of reference of offer and all other offer documents.
- e) The bidder should satisfy the prequalification criteria as detailed out in Paragraph no.8 of this section. Failing to comply with prequalification criteria will make the bid liable for rejection.
- f) The agencies are required to carefully understand the Scope of Work before submission of their proposal in response to the EOI.
- g) **Earnest Money Deposit payment/ Performance Security Deposit:**
 - i. EMD Payment as mentioned above i.e. Rs.1,00,000/- has to be made by RTGS/ NEFT in the account- Administrative Officer, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur. Bidders need to put copy of EMD paid receipt in Envelope no 1.
 - ii. Bidders failing to complete the payment of EMD using the above mentioned process of RTGS / NEFT will be ineligible for their bids. Bids with no payment of EMD shall be summarily rejected.
 - iii. The earnest money deposit of unsuccessful bidders will be refunded through RTGS, NEFT mode only after award of the tender. Bidders should mention the beneficiary details for EMD refund in the Earnest Money Deposit Form. Bidders should also upload scanned copy of cancelled cheque along with refund letter for refund of their EMD payment. Authority or e-Tendering Service Provider will not be liable for delays caused in EMD refund due to incorrect beneficiary details.
 - iv. EMD refund account should remain active until refund of EMD take place.
 - v. In case of successful bidder, amount of the earnest money deposit may be adjusted towards part of the security deposit to be paid after the award of the work, if he intends to do so in writing.
 - vi. Performance Security deposit - Security Deposit pay 2% quoted cost shall be recovered by deducting from Running Account Bills at the discretion of the in-charge

Commencements, Completion, Modification and Termination of Contract

- h) This Contract shall come into force and effect on the date (the “Effective Date”) notice to proceed with the work to the contractor of the work issued by Authority and instructing the Consultants to begin carrying out the Services.
- I. If this Contract has not become effective within such time after the date of the Contract signed by the Parties as shall be specified in the SC, either Party may, by not less than four (4) weeks’ written notice to the other Party, declare this Contract to be null and void, and in the event of such a declaration by either Party, neither Party shall have any claim against the other Party with respect hereto.
- II. The Service Provider shall begin carrying out the Services from the date of work

order.

i) Force Majeure

For the purpose of this Contract, “Force Majeure” means an event which is beyond the reasonable control of a Party, and which makes a Party’s performance of its obligations hereunder impossible or so impractical as reasonably to be considered impossible in the circumstances, and includes, but is not limited to war, riots, civil disorders, earthquake, fire, explosion, storm, flood or other adverse weather conditions, strikes, lockouts or other industrial action (except where such strikes, lockouts or other industrial action are within the power of the Party invoking Force Majeure to prevent), confiscation or any other action by government agencies.

Force Majeure shall not include (i) any event which is caused by the negligence or intentional action of a Party or such Party’s Sub- consultants or agents or employees, not (ii) any event which a diligent Party could reasonably have been expected to both (A) take into account at the time of the conclusion of this Contract and (B) avoid or overcome in the carrying out of its obligations hereunder.

Force Majeure shall not include insufficiency of funds or failure to make any payment required hereunder

2. Eligible bidders

The Bidder must be a Healthcare Manpower (Specialist Doctors, associate doctors, Nurses, technicians, and ward boys / bed attendants) Provider company/firm, which has the capabilities to deliver the entire scope as mentioned in the EOI. The corporate hospital / Organization / Association of Doctors / Any individual medical professional / Limited Company/ Private Limited Company / Partnership or Proprietary Firm / NGO / Trust, having adequate knowledge, experience, and expertise in providing services for oxygenated bed facilities / critical care bed facilities. In case of equal scoring (marks), as mentioned in para 25, bidder with experience of more number of hospitals manpower supply will be given preference for selection.

3. Consortiums/joint ventures will be allowed.

Bidder can make consortium / joint venture with not more than one vendor for technical expertise in which applicant should be leading partner.

4. Pre qualification Criteria

Sr.No.	Pre-qualification Criteria description	Supporting Document
1.	<p>The Bidder must be registered under Indian Companies Act, 1956 or as Amended / Proprietorship/ Partnership Firms under Shop Act/ Individual</p> <p>And</p> <p>The Bidder must be in operation for a period of at least 1 year in the same field that is operation and management of hospital as on last date of bid submission.</p>	Copy of Certification of incorporation/ Registration Certificate/ Proprietorship Firm Registration Certificate, Shop act License.
2.	The Bidder must not be under a declaration of ineligibility / banned / blacklisted by any State or Central Government / any other Government institutions in India for any reason as on last date of submission of the Bid or convicted of economic offence in India for any reason as on last date of bid submission.	Undertaking, Letter signed by bidder's authorized signatory.
3	The Bidder must have an average annual turnover of minimum INR 30 lakhs per year in last 3 financial years 2016-2017, 2017-2018, 2018-2019	<p>Audited financial statements VIZ Profit and Loss account and balance sheet for the last three financial years 2016-2017, 2017-2018, 2018-2019</p> <p>Turn over certificate by The C.A.</p>
4	The bidder must have experience of providing Healthcare Manpower (Senior consultants, associate consultants, RMO Doctors, Nurses, technicians, and ward boys / bed attendants) as stated in this EOI.	Client's testimonials OR Work orders shall be attached

Sr.No	Pre-qualification Criteria description	• Supporting Document
5.	The bidder must have adequate technical staff to carry out the scope of work defined in this EOI	List of key personnel as per given format
6.	The bidder must have valid GST registration The bidder should have valid PAN	Copy of GST registration Copy of PAN card
7.	The bidder must provide work in hand details as on date	List of works in given format

5. *Compliant proposals/Completeness of response*

- a) Bidders are advised to study all instructions, forms, terms, requirements and other information in the EOI document carefully. Submission of the bid shall be deemed to have been done after careful study and examination of the EOI document with full understanding of its implications.
- b) Failure to comply with the requirements of this paragraph may render the proposal non-compliant and the proposal may be rejected. Bidders must:
 - i. Include all documentation specified in this EOI;
 - ii. Follow the format of this EOI and respond to each element in the order as set out in this EOI
 - iii. Comply with all requirements as set out within this EOI.
- c) For all the components, wherever applicable, bidder needs to provide the details of work done

6. *Proposal preparation costs*

- a. The bidder shall be responsible for all costs incurred in connection with participation in the EOI process, including, but not limited to, costs incurred in conduct of informative and other diligence activities, participation in meetings/ discussions/ presentations, preparation of proposal, in providing any additional information required by Purchaser to facilitate the evaluation process and in negotiating a definitive contractor all such activities related to the bid process.
- b. The authority will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.

7. Bid validity period

Bid shall remain valid for the time mentioned in the Proposal Datasheet. In exceptional circumstances, at its discretion, AUTHORITY may solicit the Bidder's consent for an extension of the validity period. The request and the response shall be made in writing.

8. Language

The proposal should be filled by the bidders in English language only. If any supporting documents submitted are in any language other than Marathi, Hindi translation of the same in English language is to be duly attested by the bidders. For purposes of interpretation of the documents, the English translation shall govern.

9. Only One Proposal and One Solution

If a Bidder submits or participates in more than one Proposal, such a Bidder shall be disqualified.

10. Conditional Bids

Conditional bids submitted are liable to be rejected.

11. BREACH OF CONTRACT AND DISPUTE

In view of the sensitive nature of the scope of the work, the Health Manpower Provider in any case, has to ensure smooth and uninterrupted operating and functioning of the DCHC/DCH. Any default will attract provisions of MESMA, Epidemic Act and Disaster Management Act 2005.

Dispute Resolution –

In case if there is any dispute regarding nature of work or payments or for breach of any terms & conditions, will be addressed by the Core committee Solapur administration and decision of this authority will be binding on the Health Manpower Provider.

12. Right to Terminate

AUTHORITY reserves the right to terminate the contract by providing a written notice of 7 days stating the reason for proposed termination of the engagement either in whole or in part.

Prior to providing a notice of termination to the Health Manpower Provider, authority shall provide the Health Manpower Provider with a written notice of 7 days instructing the Health Manpower Provider to cure any breach/ default of the Contract, if AUTHORITY is of the view that the breach may be rectified.

On failure of the Health Manpower Provider to rectify such breach within 7 days, AUTHORITY may terminate the contract by providing a written notice of 7 days to the Health Manpower Provider, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to AUTHORITY. In such event the Health Manpower Provider shall be liable for penalty/liquidated damages imposed by AUTHORITY.

13. *EOI Document Fees and Purchase*

- a. The Bidders shall download the tender document from the e- Tendering website as mentioned in the Proposal Datasheet above. The downloading of the tender documents shall be carried out strictly as provided on the website.
- b. Tender Fee of Rs.10000/-(Rupees-Ten thousand Only) shall be paid by RTGS/ NEFT in the account- Administrative Officer, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur.
- c. Without the payment of tender fee the bids will be taken as incomplete and non-responsive and shall not be considered.
- d. The EOI document fee is non-refundable and not exempted.
- e. Proposals received without tender fee receipt document fee shall be rejected.

14. *Submission of Proposal*

- a. The bidders should submit their responses two envelope system format. The Technical envelope (Envelope no 1) will contain all the documents except financial bid.
- b. Envelope no 2 will contain only Financial bid
- c. If Envelope no 01 contains any document regarding financial / commercial offering, the submitted bid is liable for summary rejection.

15. *Deviations and Exclusions*

Bids shall be submitted strictly in accordance with the requirements and terms & conditions of the EOI. No Deviations and Exclusions to the EOI are allowed.

16. *Venue & Deadline for Submission of Proposals*

Proposals, in its complete form in all respects as specified in the EOI, must be submitted online & offline to AUTHORITY at the portal and address specified in Datasheet.

17. *Late Bids*

- a. Bids received after the due date and the specified time (including the extended period if any) for any reason whatsoever, shall not be entertained
- b. The bids submitted by telex/ telegram/ fax/ e-mail etc. shall not be considered. No correspondence will be entertained on this matter.
- c. AUTHORITY reserves the right to modify and amend any of the above-stipulated condition/ criterion depending upon project priorities vis-à-vis urgent commitments.

18. *Modification and Withdrawal of Bids*

- a. No bid may be altered / modified after submission to the AUTHORITY. Unsolicited correspondences in this regard from Bidders will not be considered.
- b. No bid may be withdrawn in the interval between the last date for receipt of bids and the expiry of the bid validity period specified by the Bidders in the Bid.

19. *Address of Bidder for Correspondence*

The Bidders shall designate the official mailing/e-mail address, place and fax number to which all correspondence shall be sent by the AUTHORITY.

20. *Local Conditions*

- a. It will be incumbent upon each Bidder to fully acquaint himself with the local conditions and other relevant factors which would have any effect on the performance of the contract and / or the cost.
- b. The Bidders are expected to obtain for himself on his own responsibility all information that may be necessary for preparing the bid and entering into contract. Obtaining such information shall be at Bidders own cost.
- c. Failure to obtain the information necessary for preparing the bid and/or failure to perform activities that may be necessary for the providing services before entering into contract will in no way relieve the successful Bidders from performing any work in accordance with the Tender documents.

- d. It will be imperative for each Bidder to fully inform themselves of all legal conditions and factors which may have any effect on the execution of the contract as described in the bidding documents. AUTHORITY shall not entertain any request for clarification from the Bidders regarding such conditions.
- e. It is the responsibility of the Bidders that such factors have properly been investigated and considered while submitting the bid proposals and that no claim whatsoever including those for financial adjustment to the contract awarded under the bidding documents will be entertained by AUTHORITY and that neither any change in the time schedule of the contract nor any financial adjustments arising thereof shall be permitted by the AUTHORITY on account of failure of the Bidders to appraise themselves of local laws and site conditions

21. Bid Submission

- a. Bidder is required to do Online Enrolment in the e-tendering Portal. The Digital Signature enrolment has to be done with the e- token, after logging into the portal. The e-token may be obtained from one of the authorized Certifying Authorities.
- b. After downloading / getting the tender schedules, the Bidder should go through them carefully and then submit the documents as per the tender document; otherwise, the bid will be rejected.
- c. The AUTHORITY will not be held responsible for any sort of delay or the difficulties faced during the submission of bids online by the bidders due to local issues.
- d. **The bidder must submit the bid documents in online & offline mode both**, through the e-tendering portal and submitting the hardcopy of the signed and stamped proposal in a sealed envelope to the address and date & time mentioned in data sheet.
- e. **Key events and dates**
- f. After the bid submission, the bid summary has to be printed and kept as an acknowledgement as a token of the submission of the bid. The bid summary will act as a proof of bid submission for a tender floated and will also act as an entry point to participate in the bid opening event.

- g. The time that is displayed from the server clock at the top of the tender Portal, will be valid for all actions of requesting bid submission, bid opening etc., in the e- Procurement portal. The Time followed in this portal is as per Indian Standard Time (IST), which are GMT+5:30. The bidders should adhere to this time during bid submission.

22. *Opening of Bids*

- a. The bids that are submitted online successfully shall be opened online as per date and time given in Key events and dates, through e-Tendering procedure only in the presence of bidders.
- b. Bids shall be opened either in the presence of bidders or their duly authorized representatives. The bidder representatives who are present shall sign a register evidencing their attendance. Two representatives per applicant shall be permitted to be present at the time of opening the tender.
- c. Total transparency will be observed and ensured while
Opening the Proposals/Bids
- d. AUTHORITY reserves the rights at all times to postpone or cancel a scheduled Bid opening
- e. The Bidders' representatives who are present shall sign a register evidencing their attendance. In the event of the specified date of Bid opening being declared a holiday for AUTHORITY, the bids shall be opened at the same time and location on the next working day. In addition to that, if there representative of the Bidder remains absent; AUTHORITY will continue process and open the bids of the all Bidders.
- f. During Bid opening, preliminary scrutiny of the Bid documents will be made to determine whether they are complete, whether the Documents have been properly signed, and whether the bids are generally in order. Bids not conforming to such preliminary requirements will be prima facie rejected. AUTHORITY has the right to reject the bid after due diligence is done.

23. Evaluation of Bids

I. Bid Evaluation Committee

- a) The Bid Evaluation Committee constituted by the AUTHORITY shall evaluate the bids
- b) The Bid Evaluation Committee shall evaluate the Technical bids and submit its recommendation to Competent Authority whose decision shall be final.
- c) The Committee may seek inputs from their professional and technical experts in the evaluation process.
- d) AUTHORITY reserves the right to do a reference check of the past experience stated by the Bidder. Any feedback received during the reference check shall be taken into account during the Technical evaluation process
- e) The decision of the Bid Evaluation Committee in the evaluation of responses to the EOI shall be final. No correspondence will be entertained outside the process of negotiation/ discussion with the Committee.
- f) The Bid Evaluation Committee may ask for meetings with the Bidders to seek clarifications on their proposals.
- g) The Bid Evaluation Committee reserves the right to reject any or all proposals on the basis of any deviations without assigning any reason thereof.
- h) Each of the responses shall be evaluated as per the criteria and requirements specified in the EOI.
- i) Proposal Presentations: The Bid Evaluation Committee will invite each pre-qualified Bidder to make a presentation to AUTHORITY at a date, time and venue decided by AUTHORITY. The purpose of such presentations would be to allow the Bidders to present their proposed solutions to the Committee and orchestrate the key points in their Proposals.
- j) The Bidder should cover scope of work, approach for consultancy, Survey Method and critical success factor as specified in the evaluation section

II. Technical Evaluation criteria

- a. In this part, the documents in envelope no 01 defining eligibility of the bidder will be reviewed for determining the eligibility of the bidder for the Project and to ascertain Compliance of the Technical bids with the Tender terms and conditions, technical requirements and scope of work as defined in this EOI.

- b. In case of no response by the bidder to any of the requirements with regard to the contents of the Technical Bid, he shall not be assigned any marks for the same
- c. Technical bid of the bidder shall be opened and evaluated for acceptability of Techno- functional requirements, deviations and technical suitability. The bidders shall respond to the requirements as explained below for their evaluation with regard to experience and qualification. Also, the bidder shall refer and respond to all technical requirements as mentioned in the EOI document. The evaluation process would also include a presentation of technical proposal by the bidder.
- d. The bidder would be technically evaluated out of 100 marks. All the bidders who secure over all minimum of 70% out of the total marks and minimum 50 % in the each sub evaluation criteria will be considered as technically qualified.
- e. Technical Evaluation shall be on the basis the following parameters and associated marks:

S.No.	Evaluation Criteria	Marks	Supporting Documents
TQ 1	<p>The Bidder must be registered under Indian Companies Act, 1956 or as amended/ Proprietorship Partnership Firms under Shop Act/Individual And</p> <p>The Bidder must be in operation for a period of at least 1 year in the same field that is operation and management of hospital as on last date of bid submission.</p>	05	Company registration certificate
TQ2	<p>Bidder Experience:</p> <p>The bidder must have experience in healthcare manpower management of at least 1 hospital project.</p> <p>i) One hospital healthcare manpower management not less than 100 beds.- 05 Marks</p> <p>ii) Two hospitals healthcare manpower management of minimum 100 beds each – 10 marks</p> <p>iii) More than two hospitals healthcare manpower management of minimum or more than 100 beds each – 20 marks</p>	20	Clients testimonials OR Work Orders
TQ 3	<p>The Bidder must have an average annual turnover of minimum INR 30 lakhs in last 3 financial years 2016-17, 2017-18 & 2018-19.</p> <p>i)Annual Average Turnover of 30-50 lakhs : 3 Marks</p> <p>ii)Annual Average turnover of > 50 lakhs : 5 Marks</p>	05	Audited balance sheet and / or Turnover certificate by the C.A.

TQ 4	The bidder must have adequate technical staff as envisaged in Addendum 1 (for clinical operations and hospital management.)		50	List of key personnel to be attached
TQ 5	Presentation by bidder of their past hospital projects and experience to authority		20	
	Total		100	

24. Financial evaluation criteria.

The lowest financial bid will be given 100 marks and the other bids will be evaluated in accordance with this lowest datum. The technical bid will be given weightage of 70% and financial bid will be given weightage of 30%.

Financial bid must include the service charges. Bidder should not claim, demand or expect any additional service charges apart from financial bid.

It is mandatory that payment of all appointed manpower should be done by the service provider by RTGS/NEFT in their concerned bank accounts and acknowledgement of the payment must be produced.

It is mandatory to take consent in writing from each appointed person by the bidder about deduction of service charges and other legal deductions from their monthly payable amount.

25. FINAL SELECTION OF THE BIDDER

Final Bid Score (S) of the bidder will be evaluated using following formula. Bidder having the highest Bid Score (S), shall be the highest evaluated bidder and would be the preferred bidder for this bid.

Sr. Evaluation Score Weightage Weighted Score

- | | | | | |
|---|---|---|-----|------------|
| 1 | Technical | X | 70% | $70\% * X$ |
| 2 | Commercial | Y | 30% | $30\% * Y$ |
| 3 | Final Bid Score (S) $S = 70\% * (X) + 30\% * (Y)$ | | | |

26. Right to accept any proposal and to reject any or all proposal(s)

AUTHORITY reserves the right to accept or reject any proposal, and to annul the tendering process/ Public procurement process and reject all proposals at any time prior to award of empanelment, without thereby incurring any liability to the affected bidders or bidders or any obligation to inform the affected bidders or bidders of the grounds for AUTHORITY action.

27. Right to Vary Scope of Contract

- a. AUTHORITY may at any time, by a written order given to the bidder, make changes within the quantities, specifications, services or scope of the Contract as specified.

- b. If any such change causes an increase or decrease in the cost of, or the time required for the bidder's performance of any part of the work under the Contract, whether changed or not changed by the order, an equitable adjustment shall be made in the Contract Price or time schedule, or both, and the Contract shall accordingly be amended. Any claims by the bidder for adjustment under this Clause must be asserted within thirty (30) days from the date of the bidder's receipt of the AUTHORITY's changed order. AUTHORITY will evaluate the claim for adjustment and its decision will be final and binding for any such claim.

28. Signing of Contract

- a. After the AUTHORITY notifies the successful bidders that its proposal has been accepted, AUTHORITY shall enter into a contract, incorporating all clauses, pre-bid clarifications and the proposal of the bidders between AUTHORITY and the successful bidders.
- b. After selection of bidder AUTHORITY shall issue an Empanelment letter to the selected bidder and promptly notify all other bidders who have submitted proposals about the decision taken.

29. Rejection Criteria

Besides other conditions and terms highlighted in the EOI document, bids may be rejected under following circumstances:

30. General Rejection Criteria

- I. Bids not qualifying under eligibility criteria.
- II. Bids submitted without or improper tender fees
- III. Bids received through Telex /Telegraphic / Fax/E-Mail
- IV. Bids which do not confirm unconditional validity of the bid as prescribed the tender
- V. If the information provided by the Bidders is found to be incorrect / misleading at any stage / time during the Tendering Process
- VI. Any effort on the part of a bidders to influence the AUTHORITY' s bid evaluation, bid comparison or contract award decisions
- VII. Bids received by the AUTHORITY after the last date for receipt of bids prescribed in the fact sheet.

- VIII. Bids without signature of person (s) duly authorized on required (specified) pages of the bid
- IX. Bids without power of authorization and any other document consisting of adequate proof of the ability of the signatory to bind the bidders
- X. Failure to furnish all information required by the Tender Document or submission of a bid not substantially responsive to the Tender Document in every respect.
- XI. Bidders not quoting for the complete scope of Work as indicated in the Tender documents, addendum (if any) and any subsequent information given to the Bidders.
- XII. Bidders not complying with the General Terms and conditions as stated in the Tender Documents.

E. Other General Instructions and documents to be submitted by the interested bidder

1. Dean, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur anticipates issuing EOI for the selection of a total service provider for implementation of DCH/DCHC with Oxygenated and ICU beds for COVID-19 patients as described above.
2. The aim of the EOI is to identify potential bidder with the capacity to provide all manpower including the Intensivist Services for operating and managing DCH/DCHC on the out-sourced basis, for a period of THREE (3) months or till COVID-19 disease subsides, whichever is earlier. However if the duration increases beyond three months, bidder shall extend the services as per the terms of this EOI.
3. Also, a hard copy of such Bids can be submitted to The Dean, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur from 03 September 2020 at 11.00 A.M. up to 09 September 2020 before 05.00 P.M.
4. Dean, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur or the user agency will provide the Covid Facility setup with ventilator beds, machinery, medicines/ pharmacy, PPE kits, logistics, Laboratory, security, foods to the patient, required for operation & management of the Covid Facility. The Bidder has to deploy necessary manpower (like Specialist doctors, Associate doctors, MBBS Doctors, nurses, ward boys / Bed attendants, technicians, etc as per actual requirement) so as to operate and manage the Covid Facility seamlessly and professionally for taking optimum care of the patients and accordingly the bidder shall quote their competent bid.

F. Expression of Interest shall include the following documents:

1. Bidder having adequate knowledge and experience in operating / managing / providing health care professional manpower

2. Completed E.O.I. Form along with Annexure-1 and Annexure-2.
3. Copies of all relevant certificates.

31. All Successful Bidders will have to give a presentation to the appointed members of the **Evaluation Committee / Health Technical Committee / Steering committee** appointed for this purpose, on the prescribed date and time as informed. The bid would be evaluated based on the following key areas:

- a. Quality of Service
- b. Qualification of the proposed manpower
- c. Financial aspects
- d. Experience of the firm and manpower to be provided

The offer of bidders will only be considered on merit by the Bid Evaluation Committee / Steering committee. This Expression of Interest does not entail any commitment on the part of Dean, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur and does not constitute a solicitation. Dean, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur reserves the right to change, alter or cancel this E.O.I. without assigning any reasons, to accept or reject any or all expressions of interest without incurring any obligation to inform the affected Applicant of the grounds. Any costs associated with the submission of the E.O.I. will have to be borne by the Applicant and any such associated costs will not be reimbursed by Dean, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur

G. Acceptance of E.O.I.:-

The decision of the Core Committee Solapur Administration appointed for the said purpose shall be final and binding.

The Core Committee Solapur Administration reserves the right to split the quantity amongst the eligible bidders and to relax / restrict any of the conditions of the tender without assigning any reasons. Core Committee Solapur Administration reserves the right to reject any or all offers without assigning any reasons.

Please note that Dean, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur requires a complete integrated solution and hence bidders are requested to give an integrated solution for operation and management of DCHC /DCH Centre Covid Facility with Critical care facility, which includes all work to be included in the scope of work.

- a. Incomplete and Conditional offers will not be accepted.
- b. The total number of ICU beds is as stated above, however, the payment will be made as per the manpower provided against as mentioned in Addendum-I.

- c. The successful bidder shall deposit an amount of Rs. 10 Lakh as an initial security deposit towards faithful compliance of the contract, for the Covid facility center in the form as decided by Dean, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur.
- d. Mobilization period:- The successful bidder will be given 07 days mobilization period. If the successful bidder fails to mobilize manpower in all respect within the given time, the P.O. issued will be canceled and security deposit paid by them shall be forfeited. In that case, the work may be assigned to other qualified bidders completely or on sharing of unit basis.
- e. Professional excellence:- it is the sole responsibility of service providers to operate and manage the Covid Facility with the ICU facility holistically in the best possible medical practice and diligently. The entire responsibility of providing optimum level of quality medical service to the patients lies with the service providers. It is expected that all the professionals shall provide their services of the highest professional excellence. The professional shall have the highest integrity and ethics towards their profession. If any professional is found guilty on this account, he/she shall be removed from the service at Covid Facility Centres permanently and another professional shall be substituted in his / her place within 24 hours on intimation of In- charge of the Covid Facility Centre.
- f. Stamp Duty: The successful bidder shall enter into an agreement with Dean, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur. It is required to pay required stamp duty in the form of e-SBTR (electric Secure Bank and Treasury Receipt), as per prevailing rules.

H (a). Payment Schedule:

Payment will be done against monthly invoices raised by the successful bidder on the basis of actual manpower supplied, certified by a competent authority.

2% Tax and 2% G.S.T. will be deducted from monthly total payments. For manpower working in the said covid hospital and provided by bidder, PPF, EPF, Accidental Claims, Death on duty Claims will not be entertained by Government authorities or hospital authorities.

H.(b). Termination:

It is the responsibility of the successful bidder to provide the said facilities within 07 days from the issue of work order and to keep the facility operational 24x7 with required satisfactory services. In case if the successful bidder fails to provide the said services within 15 days, unless allowed by the competent authority on specific grounds, or fails to operate it 24x7 in a satisfactory manner, the contract will be terminated and the payment due will be forfeited. Further, the security deposit paid will also be forfeited.

I. Variation:

This DCHC/DCH facility is to be provided for total 220 beds (140 beds ICU & 80 oxygenated beds). However the facility may be required to be extended for more beds in case of emergency. However, if required, Dean, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur shall make arrangements for 20% extra beds. The payment of providing additional manpower for these additional beds will be as per the additional manpower requirement provided as per the demand of the hospital authority per bed per day.

J. Providing the services to other location:

If required, similar DCHC/DCH facilities may be required to be provided at other locations in Solapur district by the Core Committee Solapur Administration through Dean, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur. In such case, the successful bidder or any other qualified bidder shall provide this scope at any other location in Solapur district at this accepted rate. The decision of the Core Committee Solapur Administration in this regard shall be final and binding on all the bidders.

DEAN,
Shri. Chhatrapati Shivaji Maharaj
Sarvopchar Rugnalaya, Solapur



ANNEXURE -I**Particulars about the Bidder-**

(Specimen copy)

Date:-.....

(Following information to be submitted along with EOI as detailed hereinbelow on the letterhead of the Bidder. Put a tick mark where applicable. Write NA where not applicable. All fields are necessary)

- e. Name & Postal Address and Telephone Number of the Registered Head Office of Bidder.
- f. Names and addresses of all the partners.
- g. e-mail address of the firm & partners.
- h. Name of the Power of attorney holder
- i. Details about the manpower to be provided as envisaged in Addendum-1

Sr. No.	Name, Address, Telephone, Mobile Number, Fax Number of individual medical professionals and staffs	Qualification	Designation	Registration No.
<p>Note 1: the manpower mentioned in the above table must be strictly available for the deployment at the DCHC/DCH Solapur within 7 days from the issue of work order.</p> <p>Note 2 :Certificates of qualification are to be attached separately with Signature of the bidder With official seal and address.</p>				

j. Name and post of the Officer / Address, Phone Number who should be contacted by this office in case of emergency.

k. Details of the present similar services provided by the bidder

1. Bank Details of the bidder

Name of the Bank:

Branch :

Account Type :

Account No :

IFSC Code :

MICR Code :

I/We have carefully gone through the EOI requirement, we are confident to fulfill the exact requirement asked for with the required documents to be provided along with the EOI. I/We assure you for the same and accordingly, I/we are participating in this EOI process.

I/We have carefully gone through the EOI documents and the term and conditions mentioned therein & are all acceptable & agreeable in entirety to me/us.

Full Name, Signature of the Bidder

with Official Seal & Address.

ANNEXURE -II

(To be submitted by the bidder)

Financial Quotation

Sr. No.	Type of Bed	No. of Beds	Quotation rate per day per bed (in Rs. Ps.)	Total Amount per day (in Rs. Ps.)
1	Oxygenated Beds	80		
2	ICU Beds	140		
	TOTAL	220		

Average Per Bed Per Day Cost = *Total Amount per day in INR* /220=----- (infigures)

Average Per Bed Per DayCost= -----(inwords)

Note:

1. In case of error, the amount mentioned in words will be considered.
2. The rate quoted shall be inclusive of all types of expenses like Service charges and Other mandatory government Taxes (Excluding GST), allowances, insurance, and any other such expenses that may be applicable in all respects.
3. Financial Offers will be compared considering Average per bed per day cost (for 220 beds and for 90 days).
4. The statutory taxes will be deducted by Dean, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rugnalaya, Solapur while releasing the payments as per the policy.
5. Financial Bid shall be submitted as prescribed in this Annexure-II.

**Full Name, Signature of the Bidder
with Official Seal & Address.**

Addendum - 1**Requirement of Manpower****1 80 Oxygenated Beds Facility:**

Sr. No.	Staff Category	Total req / day	Qualification
1.	Specialist Medical Officer Anaesthetist/ Physician	6 on duty+ 5 on quarantine= Total 11	MD/ DNB Respiratory Medicine /Medicine/ Anaesthesia
2.	Medical Officer	25 on duty+ 25 on quarantine= Total 50	M.B.B.S (Preference will be given to PG Degree or Diploma)
3.	Head Nurse	01	M.Sc. in Critical Care Intensive with 5 year Experience in ICU or Any M.Sc. with 7 Year Experience in ICU or B.Sc. with 10 Year Experience in ICU or GNM 10 years Experience with registration to Nursing council.
4.	Incharge ICU	07 on duty+ 07 on quarantine= Total 14	M.Sc. in Critical Care with 3 years experience in ICU or B.Sc. with 07 years experience in ICU or Diploma GNM Nursing with 7 Year Experience in ICU with registration to Nursing council
5.	Staff Nurse	42 on duty+ 42 on quarantine= Total 84	B.Sc. Nursing /Diploma (GNM) Nursing with registration to Nursing council. (Preference will be given to experienced candidates)
6.	X-ray Technician	02 on duty+ 02 on quarantine= Total 04	B.P.M.T. (X-ray Technician) / Diploma X-ray Technician
7.	Laboratory Technician	02 on duty+ 01 on quarantine= Total 03	B.P.M.T. or B.Sc. DMLT from recognized university.
8.	ECG Technician	02 on duty+ 02 on quarantine= Total 04	B.P.M.T. (Emergency Medicine or ICU Tech) or B.Sc. Degree
9.	Store Keeper	01	Any Graduate With One Year Experience as Store Officer or Assistant Store Officer.
10.	Class 4 worker (Ward Boy & Sweeper)	34 on duty+ 33 on quarantine= Total 67	10 th Class Pass
11.	Security Guard	02	10 th Class Pass
12.	Laundry	01	10 th Class Pass
13.	Plumber	01 on duty+ 01 on quarantine= Total 02	ITI (Plumber) Pass
14.	Data Entry Operator	01	Any Graduation with MSCIT, Typing- Marathi- 30wpm, English- 40wpm
15.	Social Service Superintendent	01	M.S.W.

2 140 ICU Beds Critical Care Facility:

Sr. No.	Staff Category	Total req / day	Qualification
1.	ICU Incharge Doctor	01	PG Degree Med / Anesth / Critical Care Medicine / Internal Medicine / Surgery with 3 years experience.
2.	Specialist Medical Officer Anaesthetist/ Physician	12 on duty+ 12 on quarantine= Total 24	MD/ DNB Respiratory Medicine /Medicine/ Anaesthesia
3.	Medical Officer	50 on duty+ 50 on quarantine= Total 100	M.B.B.S (Preference will be given to PG Degree or Diploma)
4.	Incharge ICU	13 on duty+ 13 on quarantine= Total 26	M.Sc. in Critical Care with 3 years experience in ICU or B.Sc. with 07 years experience in ICU or Diploma GNM Nursing with 7 Year Experience in ICU with registration to Nursing council
5.	Staff Nurse	83 on duty+ 83 on quarantine= Total 166	B.Sc. Nursing /Diploma (GNM) Nursing with registration to Nursing council. (Preference will be given to experienced candidates)
6.	ICU Technician	05 on duty+ 04 on quarantine= Total 09	B.P.M.T. in ICU
7.	X-ray Technician	03 on duty+ 02 on quarantine= Total 05	B.P.M.T. (X-ray Technician) / Diploma X-ray Technician
8.	Laboratory Technician	03 on duty+ 02 on quarantine= Total 05	B.P.M.T. or B.Sc. DMLT from recognized university.
9.	ECG Technician	03 on duty+ 03 on quarantine= Total 06	B.P.M.T. (Emergency Medicine or ICU Tech) or B.Sc. Degree
10.	Pharmacist	01	M.Pharm. /B.Pharm. /D.Pharm. (Registration with Pharmacy council)
11.	Store Keeper	01	Any Graduate With One Year Experience as Store Officer or Assistant Store Officer.
12.	Class 4 worker (Ward Boy & Sweeper)	67 on duty+ 66 on quarantine= Total 133	10 th Class Pass
13.	Security Guard	04	10 th Class Pass
14.	Laundry	01	10 th Class Pass
15.	Electrician	01	ITI (Electrician) Pass
16.	Plumber	01 on duty+ 01 on quarantine= Total 02	ITI (Plumber) Pass
17.	Data Entry Operator	01	Any Graduation with MSCIT, Typing- Marathi- 30wpm, English- 40wpm
18.	Social Service Superintendent	02	M.S.W.

Note: Above requirement is minimum. However, in addition to above, any medical or paramedical staff requirement as per necessity shall be provided by the successful bidder for efficient functioning of the DCHC facility 24x7. No additional payment shall be done by Dean, Shri. Chhatrapati Shivaji Maharaj Sarvopchar Rughalaya, Solapur for the same.